Total Insight Lean Certification

“Navigating Today’s Whitewater Economy”

To achieve goals you have never achieved before,
you must do things you have never done before.

HOW WILL YOU BENEFIT & GENERATE ROI

With an ever changing economy and customer demands that increase annually, organizations must continuously seek ways to improve every facet of their business. True change comes from within an organization, in the minds of the associates that build the products, deliver the service, or complete the transactions.

Total Insight»Performance Solutions is pleased to partner with you to develop your greatest asset, your people. Our Lean Certification course is designed to take your internal champions on an experiential journey that teaches more than just "tools." We will learn the principles behind why we must change and how to influence others to transform your culture from "status quo" to a "high-trust" fully engaged team. Our Wholistic Path™ approach will help them learn how to improve business processes, execute projects to land corporate goals, and develop other associates from an inside-out approach. Our instructors have lived this journey in many organizations and will share real life examples, real projects, and their beliefs in why this process is the only way to see monumental results in the enterprise value stream.

Let Total Insight help your team to kick start the journey to Excellence.

"I have worked with Total Insight in several capacities. In every scenario the consistency of leadership has led us to performance solutions. They have the rare ability to close the gap between what we desire to see in our organizations and what we actually achieve by teaching leaders to understand and confront the facts. The most refreshing aspect is that Total Insight never waivers from authentic, self-rooted honesty and integrity which gives credibility from the shop-floor to the board room." --Tiffany Mullis, Healthcare

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COURSE REQUIREMENTS

Total Insight Lean Certification Candidates should plan to complete their certification over the course of three months and must meet the following requirements:

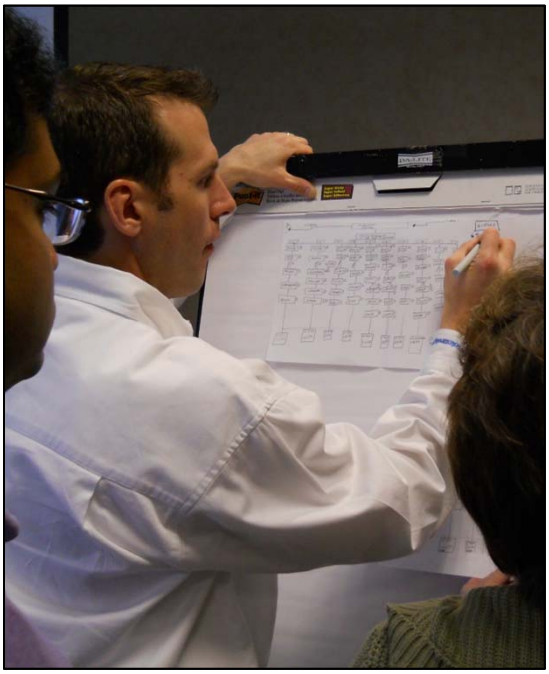
- Must be willing and have the budget to travel to off-site training activities.
- Must complete reading requirements.
- Must participate in three weeks of instructor-led workshops with training and simulations.
- Must have the ability to participate in a Kaizen event at a dedicated facility with Total Insight Mentor.
- Must pass in-course tests, complete project presentations, and attend the graduation ceremony to be awarded a "Total Insight Lean Certification Diploma and Green Belt."

WHO SHOULD ATTEND

Total Insight suggests that Lean Certification Candidates have a background in operations along with interpersonal skills for maximum group effectiveness. Candidates should be confident, proficient, have strong problem solving skills, and leadership skills.

Target Audience:

- Continuous Improvement Leaders
- Quality Managers
- Manufacturing Engineers
- Production Managers
- Plant Managers
- Supply Chain/Purchasing Managers
- Director of Operations
- Vice President of Operations
- Controllers



WHAT WILL YOU COVER

Session I:

This session will take a deep dive into the history of Lean Manufacturing, by using case studies of companies that have implemented and sustained Lean. To become successful at implementation, the basic fundamentals must be understood. This session will teach and increase skills with the use of factory and office simulations. Value Stream Mapping will be taught in a classroom environment and will include a mapping homework assignment to be done at the student's current employer.

*Required Reading:
Taiichi Ohno: Toyota Production System Beyond Large-Scale Production, Productivity Press, 1988
Learning to See: Value Stream Mapping to Create Value and Eliminate Muda, Mike Rother and John Shook, Lean Enterprise Institute, June 2003
Machine That Changed The World, James Womack, Daniel T. Jones, and Daniel Roos, Simon and Shuster, Inc. 1990.

Session II:

We will learn basic 5S and Standardized Work principles to promote a highly effective Kaizen process. While working together as a team in a 3-day Kaizen event at a local manufacturing facility, we will execute the principles learned. At the close of this session we will develop more project execution skills as we discover your company's strategic goals through our policy deployment process.

*Required Reading
Visual Workplace: Visual Thinking, Gwendolyn D. Galsworth, Visual Lean Enterprise Press, 2005
Lean Thinking: Banish the Waste and Create Wealth in Your Corporation, Second Edition, James P. Womack and Daniel T Jones, Free Press, June 2003.
The Goldmine: A Novel of Lean Turnaround, Balle and Balle, Lean Enterprise Institute, 2005

Session III:

This week will focus on culture building as you become a Lean Leader. Learn to build your own work compass from your strategic goals and to plan weekly goals with "new & better" actions. Understand how to use personal profiles to best assemble the "right" team members capitalizing on their strengths. Learn that speed of implementation truly comes from people trusting one another. This session will include:

Profiles Study
Lean Certification Examination
Celebration Dinner & Graduation Ceremony
"A3" Thinking Process
"Leading at the Speed of Trust"

*Required Reading
Getting the Right Things Done: A Leaders Guide to Planning and Execution, Pascal Dennis, The Lean Enterprise Institute, December 2006
Leading the Lean Enterprise Transformation, George Koenigsaecker, Productivity Press, 2009

WORKSHOP INFORMATION

REGISTRATION

2 Ways to Register for the Total Insight Certification Training:

1) http://events.totalinsight.com

2) Email Brenda Erich at berich@totalinsight.com

3) Call Brenda Erich at (828) 485-5032

Cost: $4,800 per a person (Lodging is not included.)

*Books for required reading are included in the cost of the course and will be mailed to the participants upon registration. On-line testing with Profiles International & materials from Franklin Covey are also included.

*Breakfast & Lunch provided daily.

Materials: Each student is required to have a usable laptop with wireless capability, pens, and pencils.

Agenda: Upon completing registration, a full agenda & required reading materials will be mailed to attendee.

Suggested: Participant to send a brief work history upon registration. (Optional)

TERMS & CONDITIONS

Terms and Conditions

Attendee will be invoiced for event fees, which are due in full prior to the start of the full curriculum. Event fees include workshop materials, breakfasts, lunches, refreshments, and a celebration dinner. Special payment terms of 1/3, 1/3, 1/3 can be accommodated upon request. Please see event descriptions for any prerequisite requirements prior to registration.

Cancellation Policy

Any cancellation must be received in writing. Cancellations received within ten business days of the event will be subject to a 50% cancellation fee.

TotalInsight™

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